

		<p>Dr Reynolds explained that this is planned at OCCG level and comes with extra funding. The surgery will respond to requirements with additional appointments.</p> <p>(iii) Progress on 'Away Day'. Dr Reynolds mentioned some mandatory training that is required. Time is an issue pursuing actions from the last away day but there will be follow up.</p> <p>(iv) Ipsos MORI Survey results have been discussed between all GP Partners. Changes will be made to the Repeat Prescription arrangements and to the Appointments system. See mention below. Janet suggested that PPG members access the results as it allows comparison with the last set and with neighbouring surgeries. We are aware that we fall below others such as Hart, Nettlebed and Sonning Common and the issue of continuity of care is the lowest scoring result.</p> <p>(v) Promoting own GP: Additional Information will be circulated to patients in November and in the next 'Surgery Newsletter' with the planned changes to the appointment system. Dr Reynolds explained the constraints and the changes that have been planned to tackle the issue of patients wanting contact with their 'own GP' and better continuity of care. PPG members were keen to understand the new system and for it to be well communicated. Lynne offered to produce a flow chart and Janet suggested a coffee/feedback session with patients early in the New Year. The PPG are keen to</p>	
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		<p>understand how this system will be monitored and evaluated.</p> <p>(vi) Staffing: A further experienced Secretary has been recruited (ex Woodley Surgery). Linda on reception retires at Christmas. Additional reception staff will be recruited shortly.</p> <p>(vii) Future Challenges: Changes are likely to the 'Sustainable and Transformation' funding arrangements which will impact on current staffing levels and also levels of services provided to patients.</p> <p>(viii) CIL Funding: Money is being sought from Oxfordshire CCG. Janet advised of a communication she had seen from SELF suggesting that CIL money will be based on a formula with NHS receiving 20%. This is not yet agreed. The lead GP for the locality is pressing for this.</p> <p>(ix) Car parking: No further information on likely future arrangements for parking at the Surgery. (With NHS Property Services to decide). No further information from the OCCG meeting attended by Vivienne and Janet in the summer. Janet advised that NHS is planning to let national contracts for parking which would impact Townlands.</p> <p>(x) Health Walks: Cathy mentioned the Tuesday 30 minute walks and asked for PPG support to help lead these. This led to a discussion about the route and the numbers of helpers required. The PPG suggested a review with Hart and Hendriette Knowles from 'Go Active'.</p> <p>Janet thanked Laura for her comprehensive report on behalf of Louise.</p>	<p>PPG members to let Louise or Janet know if they can help.</p>
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5.	Patient Feedback and Ideas :	<ul style="list-style-type: none"> • Annual Carers Meeting: to be arranged for next year. (20 March at Townlands Hospital). • “Bluebells” facilities have been discontinued but a new arrangement will be introduced next year at Christ Church allowing the carer’s to have time away from their cared for. • ‘Meet and Greet’ by doctors and nursing staff has been well received and appreciated by patients. Positive feedback. • Some minor criticisms from patients on individual GPs approach. Will be resolved. • The suggested coffee/feedback session will be supported by PPG • Vivienne raised some points about the web site, she has written to Louise. 	<p>Rebecca in the lead</p> <p>Janet will circulate information received from Jeni Wood</p> <p>Dr Reynolds will feedback</p> <p>Louise to follow up when switch to new website provider</p>
6.	Educational Talks	<p>Ophthalmology: 18 September: This had been well attended. M/s Bacon and her team provided an interesting and informative series of presentations. The evaluation report has been circulated.</p> <p>Future Talks: ‘Life Series’: Funerals - Planning Ahead on 9 October (2 – 4 p.m.) ‘Health Series’ – Pain Management on 30 October (6 – 8 p.m.); and RACU on 4 December (6 – 8 p.m.); and Urology on 12 February 2019 (6 – 8 p.m.)</p> <p>Further talks are being considered for 2019; to include: Respiratory; Parkinson’s; Menopause; Fertility; and Paediatrics; Mental Health; and Neurology and Life Style choices.</p> <p>The latest list was circulated.</p> <p>Other possible topics such as mental health were discussed. These will be reviewed at the next meeting.</p>	<p>Isobel and Jane in the lead supported by members</p> <p>PPG members were asked to promote these talks and to assist with support when they can.</p> <p>PPG members to consider Life Planning and other topics</p>
7.	SELF Meetings :	Janet reported that there had only been one recent meeting which she had been unable to attend. She would circulate the minutes of this meeting when they are available and add them to the surgery website.	Janet to circulate minutes when available.
8.	Any other Business	‘Choose and Book’ system: In response to	

		<p>a question it was confirmed that it is NOT possible to choose a particular consultant under these arrangements.</p> <p>'Health Share' system: this company have been operating for a year and Dr Reynolds confirmed there have been issues. Janet mentioned SELF members were unhappy about the delays and referral process.</p> <p>Townlands Hospital Clinics: All patients were encouraged to take advantage of these local clinics when appropriate. They are popular and well-staffed and supported and avoid the travel and parking in RBH in Reading, etc.,</p> <p>Finally, Janet thanked all members and Chris/Dieter for their active involvement in all the discussions at what had been an interesting and lively meeting.</p>	<p>Janet to update from SELF</p> <p>All PPG members to encourage support for these clinics which are being expanded to cover other major health specialisms.</p>
	Date of next meeting :	Monday 21 st January 2019 7pm – 8.30pm	
		There being no further business the meeting closed at 20.30.	

Peter Reader

Minute Secretary

11 October 2018